

Qualifications for Operations Management

A seasoned operations manager with a proven track record of success in aligning operations strategy to achieve competitive priorities. A strong background in engineering and personnel development. More than twelve years front line production management experience using leading edge methodologies for process improvement. Excellent communication and team leadership skills. Currently taking course units in Notre Dame’s MBA program. I have a valid USA work permit (originally from the UK)

Areas of Expertise

Operations Management	Inventory Control	Budget Management	Team Facilitation
Project Development	Process Improvement	Facility Management	Quality Control
Policy Development	Policy Deployment	Staff Development	Manufacturing Technologies

Special Accomplishments

- 90% increase in sales revenue and 100% increase in operating profit over a 5-year time frame.
- Developed and implemented the production strategy that delivered a 300% increase in throughput using 30% less floor space with only a 25% increase in labour.
- Substantially improved a supplier base, achieved a 25% increase in quality and delivery performance within one year.
- Introduced plasma-profiling technology giving an overall increase in product throughput of 25%.
- Developed and installed a computer-based manufacturing system that loaded jobs directly from the sales ordering system into production, reducing associated administrative tasks by more than 90%.
- Slashed required production lead-time from 20 days to less than 4 days for a treatments plant.
- Cut scrap in an aerospace production facility by more than 60% on one product line through devising and implementing innovative improvements to handling processes.

Professional Responsibilities

- Led all operations of a medical device manufacturer, improving processes. Implemented ISO 9001:2000 in record time.
- Directed the initial activities of a start-up business, designing and patenting products with a “design for assembly” mindset. Company achieved breakeven profit levels in year one.
- Managed logistical operations, procurement, shipping, and receiving of engineering supplies, components and products.
- Proposed, engineered and introduced products in a variety of production fields, including medical, aerospace, water management and security.
- Coached, trained and developed staff to achieve company goals.

Career History

I graduated from Imperial College, London in 1992 and went straight into a team at British Aerospace tasked with restructuring and refocusing the Airbus manufacturing process. Further management experience was gained whilst working with Santric Ltd as Production Manager. With Texsol Hygiene Ltd, a start up venture, I established the supply chain, assembly facility and computer systems to produce a range of electronic water management products. In my position as Operations Manager at Penlon, reporting directly to the Board of Directors, I oversaw operations strategy development and implementation.

MBA Course Study , University of Notre Dame	2004 - 2005
Operations Manager , Penlon Ltd	1997 - 2004
Production Engineer , Texsol Hygiene Ltd.	1996 - 1997
Production Manager , Santric Ltd.	1994 - 1996
Logistics Controller , British Aerospace/Airbus Ltd	1992 - 1994

Education

Bachelor of Engineering in Mechanical Engineering (Honours)

Imperial College

Attended numerous continuing education courses and seminars, including SAGE systems, MOST Production systems (TPS, Forecast led MRP, TOC), qualified auditor / trainer in ISO 9001:2000 and the Leadership Trust course.

Computer Skills

Proficient in all Microsoft Office software applications, Visual basic programming and SQL server 2000.